Fresenius Medical Care North America
Service Bulletin

Equipment: GranuFlo® Dissolution Tanks
Bulletin: 11-GRN-001 Rev A
Subject: Foreign Object Warnings

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1.0 PURPOSE

To inform all Field Service and Technical Support personnel of foreign object warning statements being added to the GranuFlo® Dissolution Unit Operator’s manuals.

2.0 SCOPE

The following foreign object warning statements are being added to the GranuFlo® Dissolution Unit Operator’s manuals:

⚠️ Warning! Never put your head into the GranuFlo® Dissolution Unit. This may result in the operator falling into the tank.

⚠️ Warning! In the event of a foreign object falling into the tank during any active operation, the operation should be PAUSED. If needed, use STEP MODE to place the unit into a DRAIN operation to empty the tank. Once the DRAIN operation is complete, unplug the GranuFlo® Dissolution Unit from its power source. The GranuFlo® Dissolution Unit should be placed on its side allowing for the safest entry to retrieve the foreign object.

If there are any questions regarding this bulletin, contact Fresenius Technical Support at 800-227-2572.

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